



## What Do Our Customers Say?

*“ I need to have gas for cooking. Cooking food on an electric stove just isn't the same, and when you cook in the south, it has to cook right. ”*

- Carol Ann, Gainesville GA

**Carol Ann's favorite food to cook on her natural gas stove is FRIED CHICKEN.**



*“ Since converting some of the university owned buildings to natural gas, we have seen savings of approximately 15%. ”*

- David Barnett, Executive VP and CFO  
Brenau University



**Brenau's School mascot is a Golden Tiger named Lucille**



## LOCAL



## RESPONSIVE



## WE CARE



With a local approach to management, Liberty Utilities provides a superior customer experience to our 56,500 residential and business customers located in Georgia. We measure our performance in terms of service reliability, an enjoyable customer experience, and an unwavering dedication to public and workplace safety.

Our company structure and the processes we follow have all been designed with customer service at the center. The sales team consists of four Account Managers, and one Post Sale Coordinator. Each property owner is paired with one Account Manager and our Post Sale Coordinator to ensure a personalized experience. From learning about the benefits of natural gas all the way through having your meter turned on, our staff is here to help.



**Tanya Martin**  
Sales Coordinator

Tanya Martin is the Sales Coordinator for both the Gainesville and Columbus areas. She has been with Liberty Utilities for 22 years, 18 of which she spent as a Meter Reader.

As a Sales Coordinator, Tanya makes sure every single person's transition to natural gas is a positive experience. When she is not at work, she loves to spend time with her family and work in her yard.



# Liberty Utilities™

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**Choose Liberty.  
Choose Natural Gas.**